Booking & Payment

1. A non-refundable deposit of £50 will secure your holiday booking.

2. A refundable damage bond of £50 is also required. This is a family owned holiday home, and we use it ourselves; we are entrusting you to treat our holiday home as if it were your own. If any issues occur, please contact us immediately. Once you have exited the holiday home and everything has been checked over, your refundable deposit will be returned to you by bank transfer within 10 working days.

3. All balances must be paid 60 days prior to your holiday start date. If you book a holiday with fewer than 60 days until the start, payment must be made in full to secure the booking.

Cancellation

1. If you need to cancel, please contact us with as much notice as possible, we will work with you to do our best to re-let our holiday home, but if we're unable to do so, we will not be able to refund your money.

2. If you're unable to stay for the full duration of your holiday booking, we are unable to offer partial refunds.

3. If we need to cancel your booking, we will issue a full refund including deposit, and try to provide as much notice as possible.

Damages

1. The hirer is responsible for any damages that occur during the hire period. A check will be performed before the hiring period commences, and at the end of the hire period. All damages must be settled in full, and the damage bond will not be refunded.

Check-In / Check-Out

1. Check-in is at 16:00 / 4:00pm
2. Check-out is at 10:00 / 10:00am

General Terms

1. Pets are not permitted.
2. Smoking is not permitted in the caravan or on the veranda. If evidence of smoking is found, the damage bond will not be refunded.
3. The caravan must be left tidy, with all of your personal belongings removed, bins emptied, no rubbish left in the caravan, the fridge should be emptied, bedding returned to its respective bed and the crockery and utensils should be washed up.
4. A barbecue is not provided, but is permitted. Please only use the barbecue on the flagged area at the side of the caravan, and not on the veranda.
5. We provide duvets, pillows and bed linen.
6. We encourage you to think about bringing the following items which are not provided:
    a. Towels
    b. Tea towels
    c. Dish cloths
    d. Loo rolls
    e. Kitchen rolls
    f. Dishwasher tablets
    g. Hand soap

These terms and conditions may be subject to change without prior notification.
Last updated: 14/08/2021.